

Coquet S.C and B&B Accommodation

Booking terms and information

Advanced bookings: Please note that for B&B advance bookings a minimum of 2 nights is usually required, however we do occasionally have a one-night slot to fill. Last minute bookings may be accommodated for single nights.

Reservations: For S.C and B&B No reservations will be deemed to have been made unless confirmed by us either in writing, or by email.

Arrival and departure times: Please arrive whenever possible between 4.30pm and 5.30pm. For B&B and between 3.00pm and 4.00pm for S.C If you wish to arrive outside this time could you please telephone on the morning of your arrival? We ask that rooms be vacated by 10.00am on your last day to enable us to make the rooms ready for new guests arriving.

Deposits: We should receive deposits within 5 days of booking unless agreed otherwise. for B&B £70 deposit is required per room, S.C deposits to be discussed at time of booking depending on length of stay Until a deposit has been received to secure your booking and a receipt has been sent to you either in writing or by email, a receipt from us is proof of reservation.

Payment of your account –Cash, or cheque please

Cancellation of booking: In the event of a booking being cancelled by you less than two weeks prior to arrival, we would require full payment for the remainder of the period of the booking. We would do everything in our power to re-let the room and in the event that the accommodation was re-let we would of course refund your monies less £10 admin fee. In the unlikely event that we cancel accommodation we would of course refund all monies paid and do our utmost to find alternative quality accommodation in the area. We would recommend that you consider taking out holiday insurance, as this safeguards both parties in the event that you have to cancel.

No smoking: All of the accommodation is totally non-smoking. Any acceptance of a booking for accommodation is done with this condition and forms part of a contract. Any smoking within the accommodation would incur an excess fee of £100 for additional cleaning.

Access requirements: Please note that our accommodation is all ground floor. Help with luggage is provided if required. If you have any other specific access needs please let us know, we are more than happy to help if we can.

Responsible Dog Owners- we welcome your pets in Elyhaugh Cottage, but there is no dogs allowed in Coquet Cottage.